

Schedule of Service Charges

DATE: 1 JANUARY 2020

Installation Charges

SI No.	Part Name	Customer Price(Rs)
1	Chimney Installation Within Municipal Limits	500
2	Chimney Installation - Outside Municipal Limit (Up to 25 KM)	650
3	Chimney Installation - Outside Municipal Limit (Between 25-50 KM)	1000
4	Island Chimney Installation Within Municipal Limits	1750
5	Island Chimney Installation (Outside Municipal Limits Up to 25 KM)	2000
6	Island Chimney Installation (Outside Municipal Limits Between 25-50 KM)	2500
7	Split chimney Installation Within Municipal Limits	1000
8	Split chimney Installation (Outside Municipal Limits Upto 25 KM)	1400
9	Split chimney Installation (Outside Municipal Limits Between 25-50 KM)	1750
10	Built-in-Hob/Oven/Microwave Oven/Warmer Drawer/Dishwasher Installation	350
11	Built-in-Hob/Oven/Microwave Oven/Warmer Drawer/Dishwasher Installation (Outside Municipal Limits Up to 25 KM)	500
12	Built-in-Hob/Oven/Microwave Oven/Warmer Drawer/Dishwasher Installation (Outside Municipal Limits Between 25-50 KM)	750
13	Cooking Range Installation Within Municipal Limits	350
14	Cooking Range Installation (Outside Municipal Limits Up to 25 KM)	500
15	Cooking Range Installation (Outside Municipal Limits Between 25-50 KM)	750
16	Built-in-Hob/Gas Stove Conversion From LPG to PNG	350
17	Built-in-Hob/Gas Stove Conversion From LPG to PNG (Outside Municipal Limits Up to 25 KM)	500
18	Built-in-Hob/Gas Stove Conversion From LPG to PNG (Outside Municipal Limits Between 25-50 KM)	750
19	Chimney Over 3-ft. Installation Within Municipal Limits	2500
20	Chimney Over 3-ft. Installation (Outside Municipal Limits Up to 25 KM)	3200
21	Chimney Over 3-ft. Installation (Outside Municipal Limits Between 25-50 KM)	4000
22	Cooking Range Conversion From LPG to PNG Within Municipal Limits	500
23	Cooking Range Conversion From LPG to PNG (Outside Municipal Limits Up to 25 KM)	750
24	Cooking Range Conversion From LPG to PNG (Outside Municipal Limits Between 25-50 KM)	1000
25.	Water heater installation Within Municipal Limits	250

Service Charges

SI No.	Part Name	Customer Price(Rs)
1	Chimney Regular Quarterly Service(Filter Cleaning)	300
2	Chimney Service (Around 60-70 Minutes)	650
3	Twin Chimney Service	1500
4	Dish Washer Service	600
5	Gas Stove/Induction/Hob Service within Municipal Limits	250
6	Gas Stove/Induction/Hob Service Outside Municipal Limits	350
7	Visit Charge-Out of Warranty within Municipal Limits	250
8	Visit Charge-Out of Warranty Outside Municipal Limits	350

Terms & Conditions

Charges mentioned here are only for the product being serviced periodically/regularly as per the terms and condition of the company.

- These Service Charges are valid till next intimation.
- Taxes will be charged extra, over and above the mentioned charges.
- Authorized service center can't charge more than above prescribe rates from customer under any circumstances
- Service technician must give the cash memo/receipt to the customer.
- These charges do not include any type of civil work. The hole for the exhaust pipe, to go out and the cutting of the stone/slab for Hob installation to be arranged by customers only.
- In case the customer enters into any arrangement to do any civil work with the service provider, it will not be within the scope of any warranty or service arrangement and the Company will not be responsible for any deficiency in the service on this count.
- It is recommended that a 6" Dia. PVC Pipe is installed by the customer for ducting to take the smoke out of the kitchen, The pipes, bends and clips etc needs to be provided by the customer only. In case the customer uses the services of the service provider in procuring the same then the commercial terms should be settled well in advance to avoid any future mis-understanding.
- Wherever the site visit is required for marking the civil work or stone cutting, 50% of the installation charges will need to be paid in advance, these will be adjusted at the time of final installation on completion of the job.
- Out-station calls will be attended as per the case- to-case basis depending on the distance and the actual fare will be charged. All commercials will be discussed before the job is taken to avoid any confusion.
- Re-installation will be considered as new installation and above charges will be applicable.
- If Installation done by other than Authorized person, any complaint related to the installation will be treated as new installation and charges as above will be applicable.
- Demonstration of any product like Food Processor/ Juicer Mixer Grinder / Mixer Grinder / Mini Chopper / Induction Cooker / OTG at home the visit charges will be applicable. However customer may visit the nearest service center along with product for Free Demo after fixing an appointment.
- Plastic / Rubber and Glass parts are not covered under warranty.
- Cost of the Spare Parts if used any will be extra.